



PRE-OPERATIVE INSTRUCTIONS

11401 International Drive, Richmond, VA 23236 • 804-379-0046

Pre-Operative Instructions

- You must have an appointment to bring your pet in to be spayed or neutered. Please call us at (804) 379-9725 to schedule your pet's surgery.
- We strongly recommend that you already have a regular veterinarian for your pet before coming for surgery. We only provide spay and neuter services and cannot perform general care for your pet. Pets should be seen by a veterinarian at least once a year for an exam and to get necessary vaccinations.
- We recommend that you have your pet vaccinated at least two (2) weeks prior to your appointment for surgery. Your pet is less likely to catch contagious diseases if he/she is vaccinated before coming in for surgery. We require an up to date rabies vaccine before a pet can be dropped off-bring in proof of vaccine in the form of tag or certificate. In addition, we recommend your pet receives a distemper/parvo vaccine and a bordetella (kennel cough) vaccine before surgery. We will provide vaccines here as needed.
- Pets must be kept indoors or in a shelter the night before surgery, including feral cats.
- Remove food from adult dogs and cats by midnight the night before surgery. Pets that are under 4 months of age can have food available until 6:00 am the morning of surgery so their blood sugar does not drop. Do not leave dogs and cats outside the night before surgery where they can hunt and eat without your knowing.
- Check in time is at 8:00 am the day of your appointment. If you arrive after 8:30 am, we may ask you to reschedule your appointment.
- If possible, please print and fill out the required paperwork from our website and bring it with you at check in. Otherwise, you will be asked to fill out the paperwork outside or in your car before admitting your pet.
- All dogs must be on a leash and all cats must be in a carrier.
- We only accept cash (exact change) or credit card. We accept payment at the time of drop-off or pick-up. If paying with cash, please find out the total and bring in exact change; we are unable to make change.
- Pets are discharged on the same day of their surgery and must be picked up at 4 pm. We do not board pets. Our staff leaves the property at 5:00 pm. Any pets who are not picked up by this time will either be shuttled to a boarding facility or moved to the shelter and you will be charged an additional fee.